



## EUROPEAN COMMISSION

Directorate-General for Communications Networks, Content and Technology

Digital Society, Trust and Cybersecurity  
E-Health, Well-Being and Ageing

Brussels,  
DG CNECT H3/

### TO WHOM IT MAY CONCERN

Dear Dr ..

I write this endorsement letter to request your support to a European study on the use of Information and Communication Technologies (ICT) among Primary Care Practitioners, sponsored by the Directorate General for Communications Networks, Content and Technology (DG CONNECT) of the European Commission.

The European Commission has among its policy objectives that of promoting the use of ICT for the benefits of society, organisations, and citizens. The use of ICT in the Healthcare Sector (also referred as "eHealth") is among its most important policy areas as it is geared towards a better, safer, and more accessible healthcare for all citizens, as well as improving work conditions for healthcare professionals, while promoting the sustainability and efficiency of the Healthcare System.

In this context a first survey of General Practitioners in EU27 was completed in 2008 and in 2010 a survey of European acute hospitals was launched and completed in 2011. A study called "*Benchmarking deployment of eHealth among General Practitioners II*" was then performed in 2013, and the current study launched this year is a logical follow-up of these previous studies. The general objective of our 2017 study is to measure the use of ICT and e-Health applications by Primary Care Practitioners in the European Union.

To this purpose, a survey has been designed to collect the necessary data through a questionnaire regarding the use of Internet and other ICT based applications in the daily practice of Primary Care Practitioners, including communication with patients and the electronic exchange of information with other healthcare actors.

We have awarded the contract to conduct this study to a Consortium comprising the following organisations:

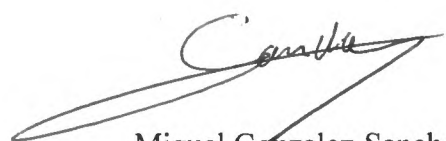
- RAND Europe
- Block de Ideas (B.D.I. Research)
- Union Européenne des Médecins Omnipraticiens (UEMO)
- Open Evidence

BDI, the Consortium member in charge of gathering the survey data, in close cooperation with UEMO, will conduct this survey on behalf of the Consortium and will guarantee that all your information is treated with the necessary level of confidentiality, in accordance with all relevant national and European regulations on personal data protection.

I would appreciate if your organisation could support the Consortium in general and BDI in particular to identify and gather the sources of information needed to design a transparent and replicable sample as to ensure getting the most accurate information for policy making purpose.

I would like to thank you in advance for your time and consideration and look forward to your collaboration.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Miguel Gonzalez-Sancho', written over a large, stylized, elongated signature line.

Miguel Gonzalez-Sancho  
Head of Unit