

CLMC Bulletin 341 – 08.01.18

Community Pharmaceutical Referral Scheme Briefing

The Community Pharmacy Referral Service (CPRS) aims to alleviate some of the winter pressures faced by GP practices by referring up to 10% of NHS 111 calls received by the NEAS to for minor illnesses to community pharmacy rather than to primary care locations such as GP practices (in hours and out of hours), walk-in centres or, in some cases, A&E. The service commenced on 4 December 2017.

Callers to NHS 111 will be referred for a consultation with a community pharmacist in a private consultation room in a pharmacy close to their home. Self-care advice regarding managing the symptoms presented and written information will be provided during the consultation. Please see this [briefing](#) for further information.

GP practices have been requested to send their preferred secure practice email address and practice code to helpdesk@phpartnership.com so that the CCGs can ensure the monitoring of referrals. It is crucial that information is shared after referral.

Name of GP Practice	Practice Code	Preferred notification email address (This MUST be secure i.e. @nhs.net)
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All referrals and GP notifications will be managed using the PharmOutcomes system, which is a secure web-based system that allows pharmacies to record details whilst patient facing, with notification to the GP practice taking place in real time. The PharmOutcomes team will provide reports for practices detailing all patients that have been notified.

PharmOutcomes meets the standards required by the NHS to securely manage patient identifiable information and Pinnacle Health LLP who are responsible for the system are ISO 27001 accredited as an organisation.

We hope that this service coupled with a strengthened self-care message will have a positive impact on demand in practices enabling GPs to see the most appropriate patients.

Helping CCGs Realise the Benefits of Investing in General Practice - GPC message

One aim for 2018, and highlighted in [Saving general practice](#), must be to turn around the GP workforce crisis. We do not have enough GPs anywhere in the country and the numbers are heading in the wrong direction. With more GPs and a wider primary care team, we can provide a more sustainable primary care service to the public, which in turn has tremendous benefits across the health care system. It is important that CCGs are made to see the value of investing in general practice workforce immediately. Read Krishna Kasaraneni's, GPC England executive committee member, blog [here](#).

Asthma UKs Annual Asthma Care Survey

You may be aware of a recent post on the Asthma UK Facebook page, asking for patients to share experiences of bad asthma care from their GP surgery. In response the GPC have written to the Asthma UK Chief Executive to raise concerns and seek a change in approach. GPC urged them to collaborate with the GPC in the future to improve patient care, rather than post messages which are likely to undermine the trust patients have in their GPs. Asthma UK replied to explain that the intention was to gather anecdotal information from patients with asthma about their experiences, both positive and negative, and that the initial Facebook post was misworded and has now been amended. They have apologised for the concerns that this has caused, and say they have taken steps to avoid this happening again in the future.

EU Nationals Working in the NHS

Amber Rudd MP, Home Secretary has issued this [letter](#) and Simon Stevens, Chief Executive, NHS England, Professor Sir Bruce Keogh, National Medical Director and Professor Jane Cummings, Chief Nursing Officer for England the statement below to EU nationals working within the NHS recognising the contribution and value they bring.

“The NHS has always benefited from committed, and talented health staff both trained here in Britain and who have chosen to work here from abroad.

EU nationals form an integral and vital part of the health and care family, and your skills and compassionate care directly benefit patients, families and communities.

We are pleased that the Government has ensured that EU citizens living lawfully in the UK will be able to stay and enjoy broadly the same rights and benefits as they do now and welcome the Home Secretary’s letter to the NHS to confirm this.

Your vital contribution to our work together will continue and is greatly appreciated by all those we care for.”

The Rescue of General Practice

We appreciate you may have already had sight of the BMA document Saving General practice, we believe it to be very useful and easy to digest document that simply lays out the challenges facing general practice and the potential salutation. If you require a copy please email jackie.jameson@nhs.net.

PCSE Update Following Meeting with GPC

This [letter](#) from Dr Ian Hume, GPC Policy lead for premises and practice finance, provides an update on PCSE following a meeting with Jill Matthews, NHS England.

GPC GP Weekly Bulletin

To read the latest newsletter, please click [here](#).

HEE Genomics Survey

HEE have asked us to pass on a survey for GPs about the genomics programme:

Calling all GPs!

Please take this short survey to help us understand how and where you access your information about #genomic medicine and how we can develop educational materials to support your practice:

<https://nottingham.onlinesurveys.ac.uk/previewhow-genomic-information-is-accessed-in-clinical-pr>